

# CHI Health Mercy Council Bluffs



## Community Benefit Report FY2023

Our strategic vision for Mercy is simple, create the best place for people to work. Our people are our most precious asset and our entire organization is focused on our Wildly Important Goal of being the best place for passionate and talented people to live out their goals and dreams. We know that the care our Mercy team provides is special. And we are excited to grow our talented team to increase access to Mercy's expert and compassionate healing for all those in need.

Ann Schumacher, President



**\$9,445,624** Total Community Benefit  
Division Total Community Benefit **\$231.1M**



**806** Patients supported  
with Medical Financial Assistance

## Community Health Needs Assessment Priorities



**Behavioral Health**



**Health-Related  
Social Needs**  
*Food Access, Poverty*

## Community Benefit Snapshot\*\*



### Poverty

Supported **41 individuals** in completing the "Getting Ahead" financial literacy and goal setting program. Graduates increased their net assets by \$3,585; reported a \$1,061 increase in average monthly income and decreased monthly public benefits usage by \$67, post graduation.



### Substance Abuse & Recovery

Provided **\$10,000** to Mills County Public Health to deliver the Family Matters substance abuse recovery and peer support program, offering social support. Completed 1,700 patient appointments in the Psychiatric Immediate Care Center (PICC) providing access to psychiatric assessment and care for patients experiencing a mental health crisis, who do not require an inpatient admission, but need care sooner than most outpatient clinics can accommodate.



### Food Access

Significantly aided the Council Bluffs community by ensuring food access for vulnerable groups, while also supporting over 90 local vendors and nonprofits through our \$10,000 sponsorship of the 22-week Council Bluffs Farmers Market. This initiative fostered a vital resource network, addressing the nutritional needs of local elders, women and children while empowering local businesses and charitable organizations.



For more information, go to: [CHIhealth.com/CHNA](http://CHIhealth.com/CHNA) and [CHIhealth.com/CommunityBenefit](http://CHIhealth.com/CommunityBenefit)

\*\*Please note these are a few select examples of the community benefit given on behalf of CHI Health Mercy Council Bluffs to this community. In addition to patients supported through Medical Financial Assistance, CHI Health served 252,241 Medicaid patients.