



Community Benefit Report FY2021

By focusing on delivering excellent care and services to our community, we achieved improved patient, staff, and provider engagement outcomes – despite abundant challenges this pandemic year. We will continue to focus on our team of staff, providers and learners – and our patients and community. Growth plans in key services include women’s and infants, behavioral health, cardiovascular, neurosciences, oncology and surgical. We will further our vision of a healthier future for all.

Jayleen Casano, President



\$71,342,147 Total Community Benefit
 Division Total Community Benefit **\$208.7M**



9,604 Patients supported with Medical Financial Assistance

Community Health Needs Assessment Priorities



Behavioral Health



Social Determinants of Health

Hunger, Housing, Poverty



Violence

Community Benefit Snapshot**



Violence

Provided **528 victims** of sexual assault and intimate partner violence with care delivered by specially trained Forensic Nurse Examiners and connected them with community advocates. **Sixteen survivors** of human trafficking were positively identified and treated.



Social Determinants of Health

2,126 patients were provided with community resources and/or education to address unmet health-related social needs, such as transportation, food or housing assistance through the Community Link program.



Housing

144 patients were referred to an onsite housing case manager to prevent eviction and/or find a safe housing placement upon discharge. **102 patients** successfully connected with the housing case manager for help with rent and utilities assistance.



Poverty

Supported **175 individuals** in completing the Getting Ahead, financial literacy and goal setting program. Graduates reported \$1,480 change in average monthly income, \$7,911 increase in net assets and a \$107/ month decrease in public benefits usage.

For more information, go to: CHIhealth.com/CHNA and CHIhealth.com/CommunityBenefit.

*Other needs are being addressed by other Omaha-based hospitals and system support.

**Please note these are a few select examples of the community benefit given on behalf of CHI Health Creighton - Bergan Mercy to this community.